# SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

WASHINGTON OFFICE 3000 K STREET, NW, SUITE 300 WASHINGTON, DC 20007-5116 TELEPHONE (202) 424-7500 FACSIMILE (202) 424-7647

NEW YORK OFFICE 919 THIRD AVENUE NEW YORK, NY 10022-9998

RECEIVED TELEPHONE (212) 758-9500

FACSIMILE (212) 758-9526

EXEC. SECRETARY OFF.

June 8, 1999

JUN 1 0 1999

#### VIA FACSIMILE AND OVERNIGHT DELIVERY

TN REGULATORY AUTHORITY

K. David Waddell, Executive Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

99-00287

Re:

AVR, LP's d/b/a Hyperion of Tennessee, LP – IntraLATA Toll Dialing Parity

Plan

Dear Mr. Waddell:

Following discussions with Mr. Carsie Mundie, please find enclosed on behalf of AVR, LP d/b/a/ Hyperion of Tennessee ("Hyperion") an original and thirteen (13) copies of Hyperion's revised IntraLATA Toll Dialing Parity Plan.

Please date-stamp the extra copy of this filing and return it to us in the self-addressed, prepaid envelope enclosed herein. Should you have any questions on this matter, please do not hesitate to contact us or Ron Del Sesto at (202) 945-6923.

Respectfully submitted,

Dana Frix Kemal Hawa

Counsel for AVR, LP d/b/a/ Hyperion of Tennessee, LP

Enclosures

cc:

Ron Del Sesto

285446.1

#### AVR, LP's D/B/A HYPERION OF TENNESSEE, LP

### INTRALATA TOLL DIALING PARITY PLAN

#### **INTRODUCTION**

99-00287

AVR, LP d/b/a Hyperion of Tennessee, LP ("Hyperion") has implemented the following processes which are designed to give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where Hyperion is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

Hyperion will comply with all pertinent Federal Communications Commission ("FCC") and Tennessee Regulatory Authority ("Authority") rules with regard to the provision of intraLATA toll dialing parity. Hyperion intends to implement its intraLATA toll dialing parity plan no later than thirty (30) days following the Authority's approval of Hyperion's dialing parity plan or July 22, 1999, whichever is earlier. Hyperion will provide intraLATA toll dialing parity in the following exchanges: 234, 236, 239, 240, 263, 278, 565 and 562 (currently inactive). Hyperion will associate with the Nashville LATA.

#### **POLICIES**

Hyperion will deploy two-PIC (Primary Interexchange Carrier) technology in its switches enabling customers to pre-subscribe to either the same or two different carriers for their intraLATA and interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

Hyperion will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

All eligible Hyperion end user telephone line numbers will be pre-subscribed and have a PIC associated with them. See second paragraph of <u>Pre-Subscription Information</u>.

In the event that Hyperion offers operator service and/or directory assistance, it will offer such services in a nondiscriminatory manner. Hyperion will provide access to telephone numbers and directory listings upon demand and in a nondiscriminatory manner.

## **CARRIER INFORMATION**

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

RECEIVED

EXEC. SECRETARY OFF.

JUN 1 0 1999

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

Hyperion will not participate in billing disputes for intraLATA service between an alternative competing interexchange carrier and its customers.

Hyperion representatives will not initiate or accept three-way calls from an alternative interexchange carrier in order to discuss pre-subscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to Hyperion.

# **CALL ELIGIBILITY/TOLL DIALING PLAN**

All local service customers of Hyperion will have calls routed according to the following plan:

If a Hyperion Customer Dials:	The Call is Handled By/Routed To:
911 411/555-1212 0- 0 + intraexchange number 1 + 7 or 10 digits 0 + 7 or 10 digits interexchange number 10XXX or 101XXXX + 0- 10XXX or 101XXXX + 0 + 7 or 10 digits 10XXX or 101XXXX + 7 or 10 digits	PSAP on originating line number Hyperion's Directory Assistance Operator Hyperion's Operator IntraLATA Toll Provider IntraLATA Toll Provider InterLATA Toll Provider XXX/XXXX Carrier XXX/XXXX Carrier XXX/XXXXX Carrier

If a Hyperion customer originates a call to an alternative interexchange carrier's Operator by dialing 00-, the call will be routed to the PIC on that customer's line. If the customer originates a call to an alternative interexchange carrier's Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the alternative interexchange carrier's Operator or to an announcement.

# **NETWORK INFORMATION**

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the Hyperion switch and the interexchange carrier location(s) may be provided when warranted by traffic volume.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

Hyperion will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements.

Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

# **CUSTOMER NOTIFICATION/EDUCATION PROCEDURES**

Consistent with the IntraLATA toll dialing parity implementation date, Hyperion will include an insert in customer bills explaining to Tennessee consumers that they now have a choice of intraLATA toll providers. The insert will also detail procedures for choosing IntraLATA toll providers.

### **CUSTOMER CONTACT INFORMATION**

Hyperion customer contact representatives will process customer initiated PIC selections to Hyperion or to an alternative intraLATA carrier. Carriers will have the option of allowing the Hyperion representative to process PIC requests on their behalf.

Hyperion will not ballot or allocate its customer base. At the time of conversion, all customers will remain with their existing carrier unless another carrier is chosen by the particular customer.

Hyperion customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information on alternative carriers other than Hyperion, a list of participating carriers will be read to that customer in random order by Hyperion representatives.

If the intraLATA toll carrier selected by the customer permits Hyperion to process orders on its behalf, Hyperion will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow Hyperion to process PIC changes on its behalf, Hyperion will provide the customer with the carrier's toll-free number (if provided by the carrier).

Hyperion representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

# PRE-SUBSCRIPTION INFORMATION

In order to recover the costs associated with the implementation of intraLATA toll dialing parity, Hyperion will impose a PIC change charge on its customers for each eligible line where a PIC change is made. Hyperion will offer its customers a 90-day grace period following the implementation of this plan during which the customers may change intraLATA carriers without incurring a PIC change charge. Customers can make multiple PIC changes during these 90 days at no charge. After the 90-day period, Hyperion will assess the \$5.00 PIC change charge for each PIC change made. Hyperion will offer interexchange carriers the option of having the PIC charge billed to the carrier or directly to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, Hyperion may extend a 30-day period following placement of the customer's service order for the customer to select an intraLATA carrier without

charge. Such a customer will be assigned a NO PIC designation in the interim. After this 30-day period, Hyperion will assess the \$5.00 PIC change charge as described above. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a Hyperion customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer or some other form of verification that is permitted by law, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request. This penalty is in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to Hyperion via a fax/paper interface.

Hyperion will process intraLATA PIC selections in the same manner and under the same intervals of time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. Hyperion will provide carriers with PIC order confirmation and reject information using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to Hyperion and retain their incumbent LEC telephone number(s), Hyperion, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the Hyperion telephone number.

Dated: June 8, 1999